

HWS Information Technology Services Bulletin

Number: 2011-21

Date: May 24, 2011

Title: Xerox MFD's: Scan to email failures

Description:

The scan to email function on some Multifunctional Devices is not working. IT Services is actively working with several of our vendors on a solution. As soon as the issue is resolved, IT Services will follow up with another bulletin.

Estimated time impacted: Issue recognized 9:00AM Monday May 23rd

Contact: Current information about this bulletin may be found at <http://www.hws.edu/itservices/bulletins.aspx>. If you have any questions or concerns, please contact IT Services at helpdesk@hws.edu or call 315-781-HELP.

Type:

Outage

Category:

Notice

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