

# HWS Information Technology Services Bulletin

**Number:** 2011-32

**Date:** June 30, 2011

**Title:** Planned Internet Outage

**Description:**

IT Services will take corrective action to replace faulty equipment that supplies the Colleges' connection to the Internet. This maintenance will cause a very short (one minute or less) disruption to Internet service.

Note: This maintenance will not affect users that attempt to access the HWS network from on campus to use services like Blackboard, Network File Servers, PeopleSoft, PowerFAIDS, Email, HWS web sites, CBORD Housing, Network Printers & MFDs, and Raiser's Edge. Email messages will be queued and delivered once connectivity is restored.

**Estimated time impacted:** Friday, July 1, 2011 between and 7:00 - 7:15 a.m.

**Contact:** If you have any questions or concerns, please contact IT Services at [helpdesk@hws.edu](mailto:helpdesk@hws.edu) or call 315-781-HELP.

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**Type:**

Scheduled

**Category:**

Alert

**Distribution:**

HWS Network Accounts