

HWS Information Technology Services Bulletin

Number: 2011-33

Date: July 15, 2011

Title: Planned Internet & Telephone Outage

Description:

The Colleges' Internet and telephone service provider (Time Warner Telecom) will perform maintenance on their equipment. This maintenance will cause a short (one to ten minutes) disruption to Internet and telephone services.

Note: This maintenance will not affect users that attempt to access the HWS network from on campus to use services like Blackboard, Network File Servers, PeopleSoft, PowerFAIDS, Email, HWS web sites, CBORD Housing, Network Printers & MFDs, and Raiser's Edge. The intra-campus telephone system will work during this time and email messages will be queued and delivered once connectivity is restored.

Estimated time impacted: Saturday, July 16, 2011 between midnight and 6:00 a.m.

Contact: If you have any questions or concerns, please contact IT Services at helpdesk@hws.edu or call 315-781-HELP.

Type:

Scheduled

Category:

Alert

Distribution:

HWS Network Accounts