

HWS Information Technology Services Bulletin

Number: 2011-36

Date: August 3rd, 2011

Title: Network Connectivity

Description:

Last evening, IT Services performed routine Network maintenance (IT Services Bulletin 2011-35). The expected maintenance window was longer than expected, and some residual connection issues to webpages and HWS email have been observed this morning. However, most of the HWS community did not observe any effect. At this time, we believe the connection issue has been resolved. If you have any questions, or concerns please contact the Help Desk (x4357 or helpdesk@hws.edu), for assistance.

Estimated time impacted:

Tuesday August 2nd 2011 8:30PM - Wednesday August 3rd 2011 10:00AM

Contact: Current information about this bulletin may be found at <http://www.hws.edu/itservices/bulletins.aspx>. If you have any questions or concerns, please contact IT Services at helpdesk@hws.edu or call 315-781-HELP.

Type:

Unplanned

Category:

Alert

Distribution:

hwsnetworkaccounts@hws.edu