

# HWS Information Technology Services Bulletin

**Number:** 2011-55

**Date:** November 14, 2011

**Title:** Operating System and Software Upgrade Policy

**Description:**

IT Services would like to remind faculty and staff that IT Services tests any major software or operating system upgrades before we deploy and support them. It is important to understand that although new operating systems and software may provide features, which may be deemed desirable, upgrading also has the potential for undesirable consequences. To protect your data and productivity, we ask that you contact IT Services if you would like to upgrade software on an HWS-owned device. If you have questions about any new software or operating systems, the Help Desk can let you know which upgrades have been tested and assist you with that upgrade.

The current IT Services supported Operating Systems for College owned computers are: Windows 7 for Lenovo computers and Snow Leopard 10.6 for Apple computers.

If you have any questions please contact the Help Desk by phone at 781-4357, email at [helpdesk@hws.edu](mailto:helpdesk@hws.edu) or in person in the Rosensweig Learning Commons.

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**Type:**

Notice

**Distribution:**

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