

# Webmail 2010

## Clearing Browser Cache

5/21/2010

### Clearing Browser Cache

Some Webmail users may find the need to clear their browser's cache following their mailbox upgrade in order to experience the new Webmail interface. Please follow the steps for your respective browser to ensure the cache is cleared.

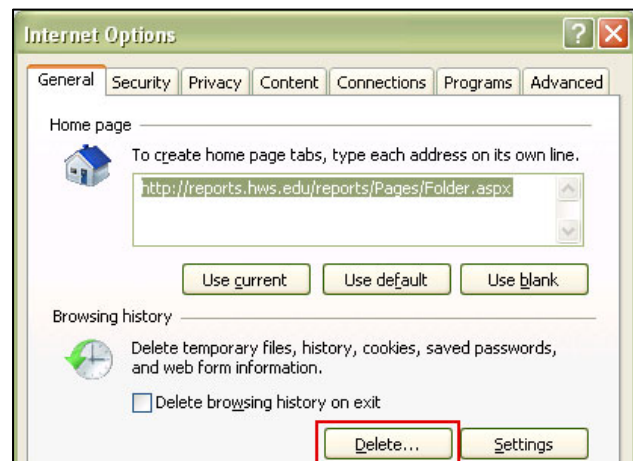
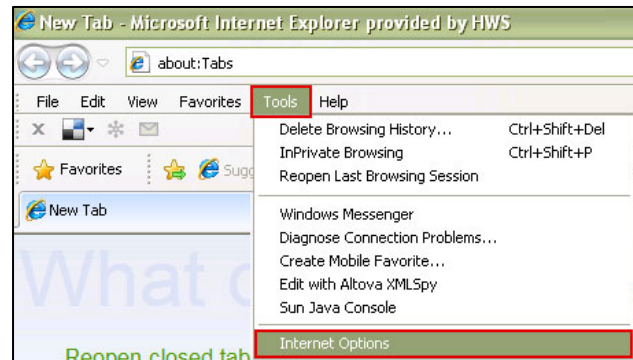
[Internet Explorer](#)

[Firefox](#)

[Safari](#)

### To clear cache in Internet Explorer:

1. Open Internet Explorer
2. In the tool bar, go to **Tools > Internet Options**
3. Under the General tab, under the heading Browsing History, click **Delete**



# Webmail 2010

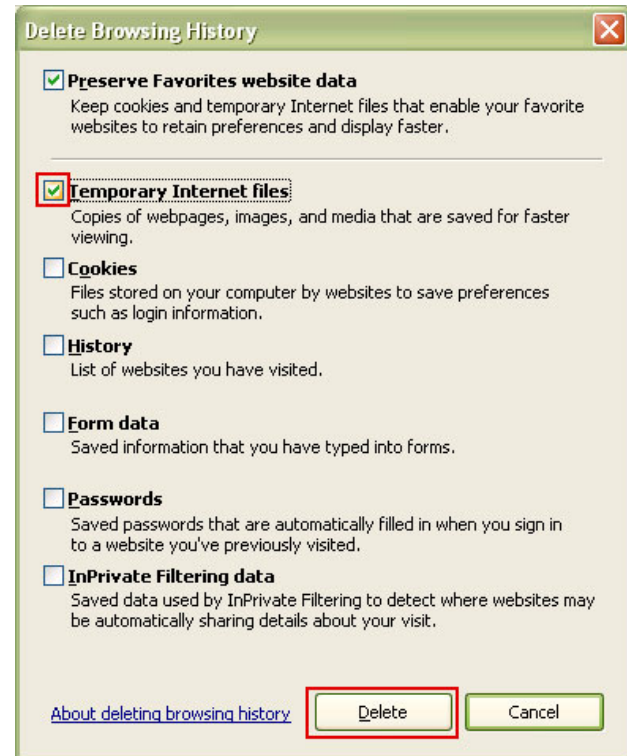
## Clearing Browser Cache

5/21/2010

4. From the list, choose only **Temporary Internet Files**

5. At the bottom of the window, click **Delete**

6. **Restart Internet Explorer**



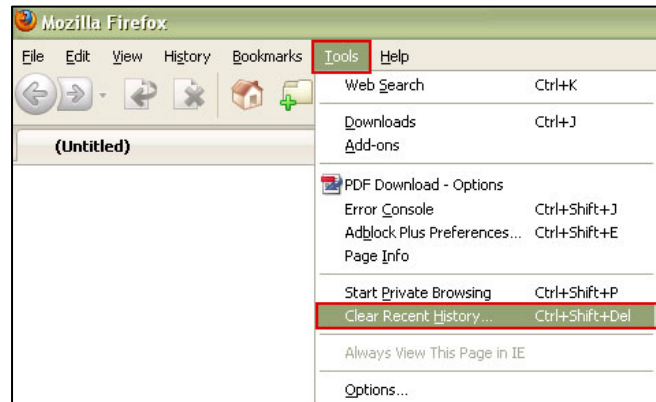
# Webmail 2010

## Clearing Browser Cache

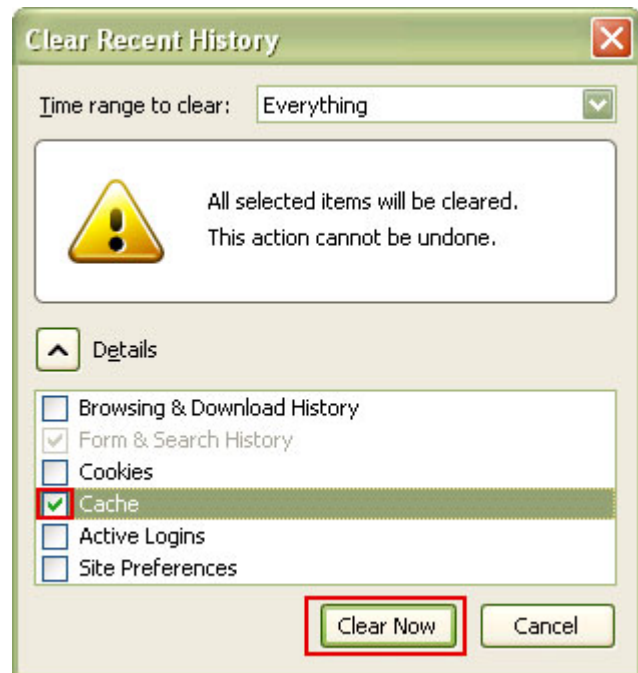
5/21/2010

### To clear cache in Firefox:

1. Open **Firefox**
2. In the tool bar, go to **Tools > Clear Recent History**



3. In the window that appears, select only **Cache**
4. Click **Clear Now**
5. **Restart Firefox**



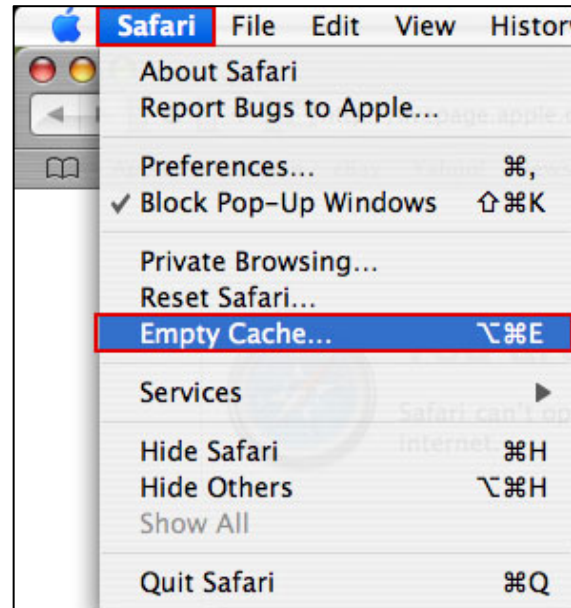
# Webmail 2010

## Clearing Browser Cache

5/21/2010

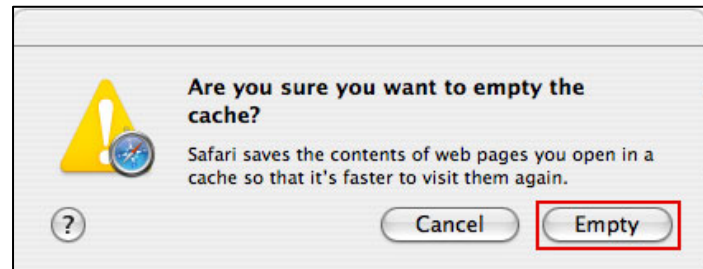
### To clear cache in Safari:

1. Open Safari
2. In the tool bar, go to **Safari > Empty Cache**



3. In the confirmation window, accept by clicking **Empty**

4. Restart **Safari**



If you have questions, please contact the Help Desk in the Library Learning Commons or 315-781-4357 (ext. 4357/HELP on campus) or [helpdesk@hws.edu](mailto:helpdesk@hws.edu).