

Interpreting Services for the Deaf and Hard-of-Hearing:

REQUESTS FOR ASL INTERPRETING SERVICES:

To contact ASL Interpreting Services via TTY: 1-315-781-4412

Voice callers requesting ASL Interpreting Services call: 1-315-781-3832

Email requests for ASL Interpreting Services: lambert@hws.edu

USING THE TTY (TELECOMMUNICATIONS) RELAY SERVICE:

Dial 711 (free call) to reach the NYS Relay Service for relay operator assistance. This service allows hearing callers to communicate with Deaf and Hard-of-Hearing individuals that use text-telephone (TTY) and can be used vice versa through specially trained Communication Assistants (CAs). The CA types the standard telephone user's spoken words to the TTY user and reads back the typed replies. Calls can be made anywhere in the world, 24 hours a day, 365 days a year with no restrictions on the number, length, or type of calls. All calls are strictly confidential and no records of any conversations are maintained.

NOTE: For detailed information, visit Northeast Technical Assistance Center, "How to Use Telecommunications Relay Service," <http://www.netac.rit.edu/publication/tipsheet/relaya.html>

HWS CAMPUS WIDE EVENTS:

If your organization is hosting a campus wide event and you would like to promote that it is accessible to Deaf and Hard-of-Hearing individuals, a suggested addition to your promotional materials could be:

"Interpreting Services are provided upon request, pending availability. To request services, please contact Pam Lambert at lambert@hws.edu."

SITES TO VISIT TO OBTAIN INFORMATION ABOUT INTERPRETING SERVICES OR WORKING WITH A DEAF OR HARD-OF-HEARING PERSON:

Rochester Institute of Technology, National Technical Institute for the Deaf has a fantastic and very detailed website called, "Class Act, Promoting Access for Deaf and Hard-of-Hearing Students. <http://www.rit.edu/%7Eclassact/>

This site contains a vast amount of information intended to improve existing teaching practice regarding "access" to learning for deaf and hard-of-hearing students in postsecondary classrooms. They set the website up with information grouped in a series of links (located at the right and the bottom of most pages.

The ADA (Americans with Disabilities Act) home page can be reached via the link <http://www.usdoj.gov/crt/ada/adahom1.htm>